

## The following 9-1-1 guidelines are for Lynbrook Residents & Businesses

### Dial 911 for:

- Crimes in progress
- Life threatening situations
- Fires
- Motor vehicle accidents or major traffic and street obstructions
- **Serious** injuries or illnesses requiring immediate emergency medical attention- A scheduled doctors appointment or clinic appointment is **NOT** an emergency.
- Hazardous chemical spills
- Fire, smoke detector or carbon monoxide alarms that are sounding
- Sparking electrical hazards or wires down in the street
- Smoke in a building
- Suspicious Person or Vehicle
- Any other **true emergency**



### 911 is NOT to be used for general information or non-emergency purposes such as:

- **Finding a towed or impounded vehicle in Lynbrook** (call 516-599-3300 for impounded vehicles in Lynbrook instead)
- **Getting travel directions** (call your destination and ask them, only call 599-3300 if you must call about a Lynbrook location and no other source is available). (Try [www.mapquest.com](http://www.mapquest.com), [maps.google.com](http://maps.google.com), or [maps.yahoo.com](http://maps.yahoo.com) as an alternative.)
- **Inquiring about school openings and closings** (call Lynbrook Schools at 516-887-0253, Malverne Schools at 516-887-6400, Valley Stream Schools at 516-256-0154, East Rockaway Schools at 516-887-8300, or Hewlett-Woodmere School District at 516-374-8000.
- **Reporting a blocked driveway, obstructed hydrant, etc.** (call 516-599-3300)
- **Reporting a major noise complaint** (call 516-599-3300)
- **Asking about traffic tickets** (call the Village Justice Court at 516-599-0416) 8AM to 4PM, Mon-Fri
- **To call Lynbrook Fire Department regarding a non emergency** - (call 516-599-1547).
- **Asking about a late school bus** (call Lynbrook Schools at 516-887-0253, Malverne Schools at (516) 887-6400 or Valley Stream Schools at 516-256-0154).
- **Checking of current or future weather conditions** or situations, instead as a suggestion try [www.weatherunderground.com](http://www.weatherunderground.com) or [www.weather.com](http://www.weather.com).
- **Reporting rust in the water or dirty water** (call the L.I. Water Company at 1-877-426-6999 or visit them online at [www.liwater.com](http://www.liwater.com))
- **To report a power failure where there are no wires or poles down.** Call LIPA at(800) 490-0075.
- If you see wires in the street or utility poles either knocked down or in danger of falling, **CALL 911.**
- **Contacting a police officer at the police front desk for a non-emergency** (call 599-3300).
- **Reporting street lights out** (call the non-emergency police number at 516-599-3300)
- **No heat problem** (Call the Building Department 516-599-8828 during normal business hours and 516-599-3300 after hours only.
- **Reporting problems with a building's structure, (not in imminent danger of collapse), etc.** Call the Building Department at 516-599-8828 during normal business hours, and 516-599-3300 after hours only.
- **Public health problem** (Call the Nassau County Department of Health at 516-571-8200)
- **To report low flying aircraft, contact the FAA directly** by phone: at (516) 228-8029.

**Remember, calling 911 for a non emergency ties up telephone lines and diverts the dispatcher's valuable time from a TRUE emergency. For non-emergencies call the Lynbrook Police Dept. at 516-599-3300. Be patient as the operator may be taking an emergency call on the 911 Console.**

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